

Ronald McDonald House Charities St. Louis

Thank you for your interest serving as a **House Volunteer**.

You will welcome and assist House guests and callers by answering questions, directing to appropriate staff member, and providing other services as needed.

You will be a partner with the other volunteers and staff in providing a “home-away-from-home” for families of seriously ill children staying at a Ronald McDonald House.



BEFORE you start:	What YOU bring to us:
<p>You will need to be 18 years or older</p> <p>Complete a volunteer application</p> <p>Complete an interview with the Volunteer Department</p> <p>Complete background check application</p> <p>Complete RMH orientation and training</p>	<p>Good interpersonal skills</p> <p>An outgoing, helpful, and friendly personality</p> <p>Ability to handle different and unusual situations</p> <p>Ability to walk up and down stairs</p> <p>Dependability (your absence in a time slot means some services will not be fulfilled for our families)</p>
What you will GIVE:	What you will DO at the House:
<p>Your time:</p> <ul style="list-style-type: none"> • Once a week or • Twice a month <p>Volunteer time slots:</p> <p>Mon-Fri</p> <ul style="list-style-type: none"> • 9AM- 12 PM • 12 PM- 3 PM • 3 PM- 6 PM* • 6 PM- 8 PM* <p>Your commitment to a time slot or substitute time slots is essential to smooth delivery of services for our families.</p> <p>*Time slot not available on Fridays</p>	<p>You will:</p> <ul style="list-style-type: none"> • Work with the Roster. • Work with Wait and Assignment lists. • Check the daily task list. • Answer the door and greet guests, vendors, donors, and volunteers. • Stay informed with pertinent House information. • Accept deliveries. • Accept payments. • Check Visitors in. • Provide house tours to visitors and guests. • Answer Phones and direct calls. • Accept and document donations. • Operate Copy/fax machines. • Restock supply closets. • Prepare rooms for incoming families. • Maintain kitchen organization and cleanliness. • Carry out placement of donations. • Evening Volunteers Only: assist the Meals from the Heart group; show participants to the kitchen, offer a tour of the House, help with clean-up and food storage
What you will GET:	
<p>Appreciation, friendships, and an opportunity to make a difference in someone’s life.</p>	

Sign up TODAY!